

The council has consolidated last year's performance and in many areas delivered improvements on performance last year, detailed as follows: -.

National Priorities and Strategic Objectives

- CSCI Inspection of Services for People with Learning Disabilities resulted in a "most and promising judgement".
- Increased the number of people receiving 5 or more hours of home care.
- The use of residential intermediate care to support hospital discharge or prevent admission has increased significantly to support effective rehabilitation.
- No delayed transfers of care with minimal reimbursement days.
- Significant increases in Extra Care Housing support.
- Securing service user and carers views on the design and delivery of services.
- Integrated Learning Disability Team with health.
- The Supporting People budget is used imaginatively to support a number of targeted pilot schemes for supported housing.
- Good arrangements are in place in the Mental Health Service integrated with health to seek and act on the views of service users and carers.
- Access to drug treatment services have improved.
- The number of breaks for carers have improved **(Area for Improvement from 2005)**.

Cost and efficiency

The self evaluative approach is a continuing feature.

Effectiveness of service delivery and outcomes

- Percentage of intensive home care.
- Telecare support.
- Older People (PAF C30) and Learning Disabled adults (PAF C32) **(Area for Improvement from 2005)** helped to live at home.
- Learning disabled adults in paid work **(Area for Improvement from 2005)**.
- Younger learning disabled people undertaking voluntary work.
- Delivery of minor adaptations.
- Numbers of adults and older people receiving Direct Payments (PAF C51).

Quality of services for users and carers

- Provision of 85% of services within 4 weeks for new clients (older people) (PAF D56).

Fair Access

- Percentage of assessments leading to the provision of a service for adults and older people (PAF E50). **(Area for Improvement from 2005).**

Capacity for improvement

- Strong leadership and vision from Senior Managers.
- Positive outcomes for service users (older people and people with complex needs) as a result of the modernisation of day services.
- Capacity built to take forward with partners key strategic objectives to address issues of social inclusion.
- 10-15 year, joint commissioning plan for Older Peoples Services.
- Joint monitoring and annual review of contracts (Supporting People).

Summary of Areas for Improvement

The strengths identified above show that the council has continued to make improvements, and is mostly making positive progress. The council should seek further improvement in the areas below. Where some improvement was made this year, some areas of activity may appear both as an improvement and an area for improvement in this section.

National Priorities and Strategic Objectives

- From the action plan of the CSCI Learning Disability Inspection
 - evidence of progress/planned action for a number of recommendations.
 - need to re examine the response on availability of advocacy **(Area for Improvement from 2005).**
 - too many "ongoing" actions without measurable progress.
- The use of non-residential intermediate care to support hospital discharge and effective rehabilitation.
- The council should examine with its partners in health, priorities in future funding of services.
- Services for carers (PAF C62).
- Breaks for black and minority ethnic carers.

Cost and efficiency

- Costs of intensive social care for adults and older people (PAF B12) and unit costs of home care (PAF B17). **(Both Areas for Improvement from 2005).**

Effectiveness of service delivery and outcomes

- Number of adults with Learning Disabilities who had planned short

- term breaks in their care plan.
- Enhance performance for older people helped to live at home with non-care managed support.

Quality of services for users and carers

- Timely completion of assessments (including D55) and reviews (D40) **(Area for Improvement from 2005).**
- Providing people with a statement of their needs (PAF D39) **(Area for Improvement from 2005).**

Fair Access

- Ensuring that under-represented groups have fair access to services.

Capacity for improvement

- Staff turnover, vacancies and staff sickness **(Areas for Improvement from 2005).**
- Training for staff to identify and assess risks to vulnerable adults.